

## **HYTORC United Kingdom**

### Equipment Rental Policy

#### **HYTORC Service**

Our experienced representatives will work with you to determine the most cost-effective solution for your job. With over 50 years of experience in this industry, you can rest assured that we have a solution for your bolting challenge!

#### **What Comes With My HYTORC Rental?**

Your HYTORC equipment rental entitles you to a free safety and operational training to ensure that your crew gets the most out of each rental.

#### **Equipment and Rental Credit FAQ:**

##### **What Are HYTORC Rental Credits?**

A rental credit allows the pound value of your rental to be credited toward the future purchase of select HYTORC tools. **100% value of the tool rental credit is valid for 30 days.**

##### **How Are Rental Credits Earned?**

Rental credits are based on the value of the HYTORC tool(s) that you rent\*.

##### **When Are Rental Credits Available?**

Rental credits are earned as soon as a rental is completed, billed, and the invoice is paid in FULL. After that date, 100% value of your rental credit valid for 30 days.

##### **What Can a Rental Credit Be Applied Towards?**

Rental credits can be applied towards the purchase of any HYTORC Productivity Enhancement tool\*\*.

##### **What is Considered a Productivity Enhancement HYTORC Tool?**

STEALTH, MXT+, JGUN, and Lithium Series torque tools.

##### **Is Anything Required Before I Can Use a Rental Credit?**

The rental invoice they are associated with must be paid in FULL.

##### **Is There a Time Limit for Using the Full Value of My Rental Credits?**

Yes. To use the full value of the rental credits, they must be used within 30 days of the invoice date.

##### **What Happens If I Use Them After Those 30 Days Have Passed?**

Rental credits are reduced to 50% of your rental pounds if they are used more than 30 days after for the date on the invoice.

##### **Do They Ever Expire?**

Yes. All rental credits expire after 6 months from the date of the rental invoice.

#### **Terms & Conditions**

- Customers can obtain a copy of their rental credit report upon request through their sales representative.
- If an invoice has a zero-value balance using rental credits, then a £75 handling charge will be applied to that invoice along with relevant freight charges.
- All rental credit orders must be accompanied by a Hard Copy PO or company credit card.

*\*Taxes, freight charges, accessories, and sales rep. charges do not earn credit pounds.*

*\*\* Accessories, pumps, and tensioning equipment are not included in the rental credit program.*

<https://hytorc.com/rental-credit>

<https://hytorc.com/uk/rental-credit>